Quick Start Guide

Ergonomic Laptop Stand with USB-C Dock

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Quick Start Guide and Driver downloading

WL-UMD07

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Safety Instructions

Always read the safety instructions carefully.
Keep this Quick Start Guide for future reference.
Keep this equipment away from humidity.
If any of the following situation arises, get the equipment checked by a service technician:

- The equipment has been exposed to moisture.
- The equipment has been dropped and damaged.
- The equipment has obvious sign of breakage.
- The equipment has not been working well or you cannot get it work according to Quick Start Guide.

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WEEE Directive & Product Disposal

At the end of its serviceable life, this product should not be treated as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.

Introduction

This ergonomically designed Z-shaped notebook stand can freely adjust the height and angle of the laptop according to your sitting posture, and it can effectively relieve your neck and wrist pain caused by long-term work.
The docking station in the supporting shaft not only can charge your computer through Type-C cable but also can expand ports such as USB and Ethernet by connecting it to the computer's uplink port, which provides more convenience for your work.

Features

Z-type Laptop Stand
Its stand is widely compatible with all 10 to 17 inches laptops, and is equipped with ventilation hole to cool down your laptop, Z-type design for 0-60 degree angle adjustment, aluminum alloy and silicone pad design for your laptop's solid support.

Power Delivery
The upstream USB-C port is compliant with USB power delivery specification revision 3.0, which supplies up to 85W.

RJ45 Gigabit Ethernet
Gigabit Ethernet port provides high-speed network and is backward compatible with 10/100/1000Mbps.

SD/TF Card Reader
Supports 3.0 version, data transmission up to 104MB/S, and can be read at the same time.

USB3.0 Port
Two USB3.0 ports, data transmission is up to 5Gbps.

Overview

1. SD Card Reader
2. Micro SD Card Reader
3. 2 × USB 3.0 Port
4. Gigabit Ethernet Port

5. Power Input Port (PD Adapter)
6. USB-C Port (PC)
7. 2 × HDMI Port

In the Box

- 1 × Ergonomic Laptop Stand with USB-C Dock
- 1 × Hex Wrench
- 1 × Quick Start Guide
- 1 × C to C Cable (E-Mark Chip)

System Requirement

- Supports 10 to 17 inches laptops with USB 3.1 full function Type-C port
- Windows 10 or later
- Mac OS 11 or later

Use Tips for Laptop Stand

Adjusting the tightness of the supporting shaft with hex wrench:

Single Display

Video Port		HDMI 1	HDMI 2
DP version of laptop	DP1.2 HBR2	3840×2160@30Hz	
DP version of laptop	DP1.4	3840×2160@60Hz	

Dual Display

Video Port		Dual HDMI
DP version of laptop	DP1.2 HBR2	1920×1080@60Hz
DP version of laptop	DP1.4 DSC+HBR3	3840×2160@60Hz

Note: please check Q&A for more details.

Remarks for Windows based PC/ laptops:

1. Before you connect two monitors, we suggest you lower monitor resolution, please check Q&A for details.

Remarks for Mac based PC/ laptops:

1. When you connect only one external monitor to the dock, the extend and mirror modes are both available.
2. If you have two monitors connected to the dock, then you can only extend to one monitor, while another one will just to copy the same content on your extended monitor.

Installation

Before using this stand, please make sure that the latest PC/laptop drivers have been installed (including USB, graphics card etc.).
Connect the USB-C connector of the dock to your host PC/laptop, and make sure it is ready to use.
The dock has a Gigabit Ethernet port for the plug and play. If the driver cannot be installed automatically, please download the driver in www.wavlink.com/en_us/search.html?key=WL-UMD07&type=driver or you can contact our customer service.

Display Mode Setting

For Windows User

1. Right click at any spot on your desktop and select "Display settings"

2. In "Display", please select either monitor 1 or monitor 2.

3. Scroll down to the "Multiple displays", and select the mode in the drop-down list that is fit for your need.

For Mac OS Users

1. Select "System Preferences" and choose "Displays".

2. Click on "Arrangement" to change the position of displays currently connected.

Extend Mode

3. Select either extend or mirror mode on your demand.

Mirror Mode

Q&A

Q1. How to figure out the maximum resolution my laptop supports?
A1: 1. Firstly check the Graphics card version of your laptop: find "display adapter" in "Device Manager".
2. Check your graphics card information with its manufacturer.

Q2. What is the DisplayPort (DP) Alt Mode?
A2: It's commonly that the video output of notebook comes from the USB-C connector, which is called **DisplayPort Alt Mode**. The USB-C connector will change to provide **DisplayPort Alt Mode** when it detects that it is connected to a monitor or dock that has DisplayPort capability.

Q3. What is the Display Stream Compression (DSC)?
A3: Display Stream Compression (DSC) is a technology that compresses image data and transmits it so that high resolution content can be output with low bandwidth, no distortion and low delay after compression.

Q4: What is the High Bit Rate (HBR)?
A4: HBR is a High Bit Rate, high-bit-rate video streams can produce high-quality sound and video content.

Q5. Why does my laptop have no video output when I connect two monitors?
A5: This is because the monitor can't read the resolution given by the laptop. You need to lower the resolution of your laptop, then reconnect the two monitors.
1. Open laptop "**Display settings**" tabs.
2. Select "**Display resolution**", adjust the resolution to "800*600".

Q6. Why is one of my monitors not showing when I set dual display mode?
A6: When the resolution of the monitor exceeds the maximum output resolution of the notebook, the video of the notebook may only be output to one of the monitors, another monitor can be turned on in the display **settings**:
1. Right-click and select "**Display settings**".
2. Select the monitor that does not display, then scroll down to select "**Display orientation**".
3. Select "**Duplicate desktop on 2 and 3**"or "**Extend desktop to this display**" in the "**Display orientation**" option.

Q7. Why does it show "slow charging" on my laptop?
A7: Some users may notice that the charging status shows "**slow charging**", this is because some series of laptop have protection protocol, especially laptops that have both Thunderbolt 3 port and over 100W external DC power adapter. Please solve it by using laptop provided an external power adapter to charge.

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