QUICK START GUIDE

USB-C Dual 4K Universal Docking Station

with 65W Power Delivery

WAVLINK (@WavlinkOfficial)
WAVLINK SUPPORT (@WavlinkTechSupport)

WL-UG69PD5 REV.2

Safety Instructions

Keep this Quick Start Guide for future reference.
Keep this equipment away from humidity.
If any of the following situation arises, get the equipment checked by a service technician:
- The equipment has been exposed to moisture.
- The equipment has been dropped and damaged.
- The equipment has obvious sign of breakage.
- The equipment has not been working well or you cannot get it work according to Quick Start Guide.

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WEEE Directive & Product Disposal

At the end of its serviceable life, this product should not be treated as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.

System Requirements

- Windows
- Mac OS X

In the Box

- 1 x USB-C Dual 4K Universal Docking Station with 65W Power Delivery
- 1 x DC20V Certified Power Adapter
- 1 x USB 3.0 Type-C Cable
- 1 x USB 3.0 A to C Cable
- 1 x Quick Start Guide

Overview

Front view

1. **USB-C**
   Provides up to 5Gbps transfer rate for USB-C peripherals.
2. **4-Pole Audio Jack**
   For headset and microphone.
3. **USB 3.0**
   Supports BC1.2 fast charging to get your battery fully charged instantly.

Rear view

1. **USB 3.0**
   Provides up to 5Gbps transfer rate for USB-C peripherals.
2. **RJ45 Gigabit Ethernet Port**
   Provides secure networks and is backward compatible with 10/100Mbps Ethernet.
3. **Display 1 and Display 2**
   Either DP ports or HDMI ports provide up to dual 4K@60Hz resolutions, but DP works prior to HDMI, therefore please select either HDMI or DisplayPort ports
4. **USB-C**
   Provides the host laptop with up to 65W upstream charging.
5. **Power Port**
   Connects to the external power adapter.

Driver Installation

The UG69PD5 Docking Station is based on displaylink USB graphic technology, it requires installing displaylink driver found here:

https://www.synaptics.com/products/displaylink-graphics/downloads
https://www.wavlink.com/en_us/search.html?key=WL-UG69PD5&type=driver

Installation

5K Monitor Installation

1. Connect your host laptop to USB-C port of the dock.
2. Connect both DisplayPort ports to 5K monitor's DisplayPort input ports.
3. Connect the product to a power outlet.

Note: The dock is compatible with most 5K enabled monitors on the market. Please visit **http://www.displaylink.com/downloads** to download the latest driver for better compatibility.

Dual 4K Monitors Installation

1. Connect your host laptop to USB-C port of the dock.
2. Connect either HDMI or DP ports of the dock to 4K monitor.
3. Connect the product to a power outlet.

Multiple Monitors Installation

1. Connect the upstream USB-C port of dock 1 to the host laptop.
2. Connect the upstream USB-C port of dock 2 to USB 3.0 or USB-C of dock 1.
3. Connect monitors to either HDMI or DP ports of two docks.
4. Plug two docks in nearby power outlets.

NOTE: The device works with any compatible dock or hub to set up similar connections as shown in the drawings below.

Supported Resolutions

* 5120 x 2880@60Hz	1600 x 900@60Hz
4096 x 2160@60Hz	1440 x 900@60Hz
3840 x 2160@60Hz	1368 x 768@60Hz
2560 x 1600@60Hz	1360 x 768@60Hz
2560 x 1440@60Hz	1280 x 1024@60Hz
2048 x 1536@60Hz	1280 x 960@60Hz
2048 x 1280@60Hz	1280 x 800@60Hz
2048 x 1152@60Hz	1280 x 768@60Hz
2048 x 1080@60Hz	1280 x 720@60Hz
1920 x 1200@60Hz	1024 x 600@60Hz
1680 x 1050@60Hz	848 x 480@60Hz
1600 x 1200@60Hz	800 x 480@60Hz

* Uses both DisplayPort outputs.

FAQ

1. What should I do if the dock cannot deliver power to my host laptop?
- Please make sure that your laptop supports USB-C power delivery.

2. Why can't I extend my display monitors?
Please make sure your dock is recognized in "task management" and make sure you have installed the latest drivers.

3. What should I do if my monitor becomes blank?
If your monitor is corrupted or blank, please refer to this solution article on Displaylink official website:
https://support.displaylink.com/knowledgebase/articles/544291-how-to-resolve-screen-corruption-leftover-artefac

Attention
2.4Ghz wireless devices (such as wireless keyboard/mouse receivers, Bluetooth and WiFi adapter) may not work in the USB3.0 ports. That should be caused by the USB3.0 interface. Please try to use the USB 2.0 extension cable/hub to keep the wireless receiver/adapter away from the docking.

Official website: www.wavlink.com
Technical support: support@wavlink.com

Thank you for purchasing WAVLINK product!

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UG69PD5说明书WAVLINK-E2
105G铜版纸，彩色印刷，双面印刷+折叠
成品尺寸：100*140mm
展开尺寸：500*140mm