wavlink

QUICK START GUIDE

USB-C Quad 4K Universal Docking Station

max.100W power delivery

WAVLINK (@WavlinkOfficial)
WAVLINK SUPPORT (@WavlinkTechSupport)

WL-UG69PD8

Safety Instructions
Keep this Quick Guide for future reference.
Keep this equipment away from humidity.
If any of the following situation arises, get the equipment checked by a service technician:
• The equipment has been exposed to moisture.
• The equipment has been dropped and damaged.
• The equipment has obvious sign of breakage.
• The equipment has not been working well or you cannot get it work according to Quick Start Guide.

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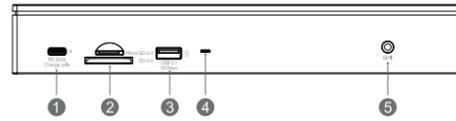
WEEE Directive & Product Disposal
At the end of its serviceable life, this product should not be treated as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.
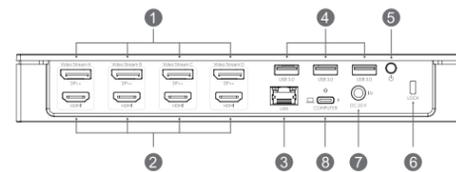
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01 Overview

Front

① Type-C (PD 30W)   ③ USB type-A (10Gbps)
② SD/TF card slot   ④ Power LED   ⑤ Audio/Mic port

Back

① 4 x Display Port   ⑤ Power switch
② 4 x HDMI port   ⑥ Security lock
③ 2.5G Ethernet port ⑦ DC in (20V/9A 180W)
④ USB type-A (5Gbps) ⑧ USB-C (host; PD 100W)

01

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02 System requirement

- Microsoft Windows 7/8/8.1/10 (32/64-bit)
- Mac OS X v10.8 or later

03 In the box

1 x USB-C quad 4K universal docking station
1 x 2-in-1 USB-C to USB-C cable with USB-A converter
1 x DC20V/9A 180W power adapter
1 x AC power cable
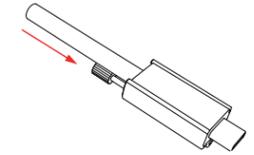1 x Cable holder
1 x Quick start guide

04 Feature

1. Four sets of HDMI/DP ports support quad-display.
2. The USB-C (host) charges your laptop with max.100W power.
3. The new generation 2.5G ethernet port supports 2.5Gbps.
4. The USB3.1 on the front side supports BC1.2 fast charging and max 10Gbps data transmission.
5. Integrated SD V4.0 Card Reader with SD/Micro SD slot supports UHS-II theoretical bus speed up to 312MB/s.
6. The USB-C port on the front supports 30W PD charging for any device that complies with USB PD charging.
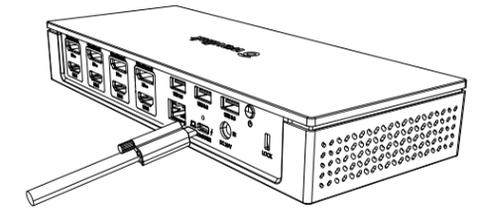
02

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05 Connect your laptop to the dock

If you are worried that the cable might loosen, herein please follow the steps to install the cable holder.

1. Insert the cable into the cable holder according to the arrow direction shown in the following picture:
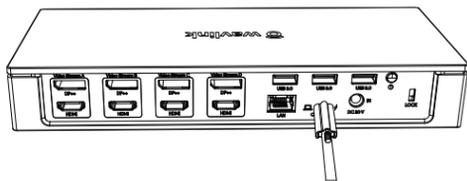

2. Align the bolt with the fixing hole then connect it to the host Type-C port:

03

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3. Lastly, please fasten the bolt and fix the connectivity between the cable and the dock:

Note:
1. The USB-C (host) port charges your laptop with maximum 100W power.

2. Before you start to use this product, please visit www.wavlink.com and filter by "**Support**" > "**Driver**" > "**USB Docking**" > "**WL-UG69PD8**" and download the corresponding driver for the dock (the driver installation instruction is included in the file).
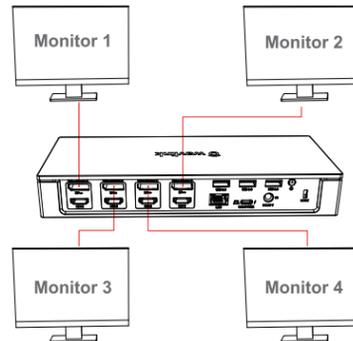
04

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06 How to set up

To extend external monitors, please do as follows:
1. Connect the USB-C port (host) to your laptop.

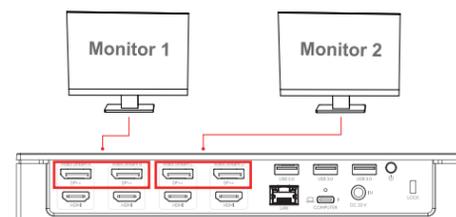2. The dock connects up to four external monitors.

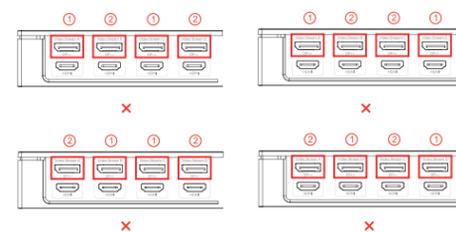(In each video stream group you can only use one port, thus, quad-display out of four groups)

05

5K Display

Correct way to connect 5K monitors

Wrong ways to connect 5K monitors

Note:
You can only either connect the left two DP ports or right two, you cannot interconnect them randomly. If you're not sure how to do this, Please check the picture above for reference.

06

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07 Supported resolution list

Group	Interface	5K 5120x2880 P60	4K 3840x2160 P60	2K 2560x1600 P60 2560x1440 P60	1K FHD
Video Stream A	HDMI	×	✓	✓	✓
	DP++	✓	✓	✓	✓
Video Stream B	DP++	✓	✓	✓	✓
	HDMI	×	✓	✓	✓
Video Stream C	HDMI	×	✓	✓	✓
	DP++	✓	✓	✓	✓
Video Stream D	DP++	✓	✓	✓	✓
	HDMI	×	✓	✓	✓

07

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08 FAQ

Q.Why does my dock get hot when I use it?
A: This is what it's supposed to be like when the dock is working, don't worry about the heat. But we suggest that you put the dock in a relatively open area for a better heat dissipation.

Q.Why is there no display after I connect the dock to the USB-C port of my laptop?
A: Please make sure that your laptop is the latest version, and you have installed the latest displaylink driver. At last, please check if the Type-C port of your laptop port supports data transmission.

Q.Does this dock support octa-display?
A: No, it doesn't, the dock supports maximum 4 monitors with either video port of each set.

Official website: www.wavlink.com
Technical support: support@wavlink.com

08

UG69PD8说明书WAVLINK-E1
105G铜版纸,彩色印刷，双面印刷+折叠
成品尺寸:75*110mm
展开尺寸:450*110mm